

Working in Partnership with Parents

During every child's time in our setting, we work closely with parents/carers to provide suitable care, with guidance from the EYFS.

Parents/carers know their children better than anyone else so we are keen to keep communication channels open in order to provide their children with the best care possible with continuity, allowing them to learn and develop as they will feel 'at home' with us.

Should a parent/carer have any issues surrounding the care of the child, I encourage them to speak with us in order to resolve their concern as soon as possible and where possible alter or improve our care or procedures.

We encourage parents/carers to let us know of any changes within their child and work together to help the child and where necessary seek advice and support from an outside agency. It is important to let us know of any changes to dietary requirements or allergies.

Communication with us can be in whichever format a parent/carer feels most comfortable with either in person, email or by phone. We will always relay information if an alternative carer is collecting.

As stated in the EYFS April 2017 – Providers must make the following information available to parents and/or carers:

- How the EYFS is being delivered in the setting, letting parents/carers know where they can access more information (e.g. DfE website, Ofsted)
- The range and type of activities and experiences provided for children, the daily routines of the setting, letting parents/carers know how they can share learning at home.
- How the setting will support and adapt for children with special needs and disabilities.
- Details on the food and drink provided for the children.
- Details on the policies and procedures – show parents/carers and allowing them access on request.
- Staffing in the setting, the child's key person and their role.
- Contact details for parents/carers to contact us in an emergency.

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